

Grievances Life Cycle Statistics

Generates different sections of statistics based on the date the grievance was first received.

Statewide, Region

From 01/01/2011 to 12/31/2011

Statewide Privilege Level of Grievant

Get housing privilege level based on the incident date from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Housing Privilege Level	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Administrative Segregation	0	0	0	0	0	0	0	0	0	0	0
Administrative Segregation 1	11	0	0	0	1	46	8	2	0	3	71
Administrative Segregation 2	10	8	1	0	0	24	6	2	0	1	52
Administrative Segregation 3	4	4	1	0	0	0	22	2	0	3	36
Administrative Segregation 4	15	44	2	0	0	6	7	5	0	1	80
Administrative Segregation 5	18	56	7	0	2	117	90	9	3	10	312
Administrative Segregation 6	29	16	9	0	12	9	45	8	12	20	160
Administrative Segregation 7	0	2	0	0	0	0	0	0	0	1	3
Administrative Segregation 8	0	0	3	0	1	1	11	0	0	1	17
Administrative Segregation 9	2	8	2	0	1	0	21	25	2	19	80
Disciplinary Detention	128	26	5	0	4	2	84	4	17	57	327
General Population	1	0	0	0	0	156	183	438	11	86	875
Investigative Segregation	0	0	0	0	0	0	0	0	0	0	0
Mental Health Observation	0	0	0	0	0	0	0	0	0	0	0
Mental Health Services	0	0	1	0	0	50	1	0	0	0	52
Offender Health Services	0	0	0	0	0	68	0	0	0	1	69
Parole Holds	0	0	0	0	0	0	0	0	0	11	11
Patient	0	0	0	0	0	12	0	0	0	0	12
Privilege Level 0-6	241	433	159	0	86	9	170	194	49	900	2241
Protective Custody Non-Voluntary	0	0	0	0	0	0	0	0	0	0	0
Protective Custody Voluntary	0	0	0	0	0	0	0	0	0	0	0
Reception	0	5	2	0	0	607	1	6	1	2	624
Sexually Violent Predator	0	0	0	0	0	0	0	3	0	22	25
Suicide Self Injury Prevention	0	0	0	0	0	0	0	0	0	0	0
Youthful Offender	0	0	0	0	0	0	0	0	0	0	0
Grand Total	459	602	192	0	107	1107	649	698	95	1138	5047

Statewide Special Needs & Seriously Mental Ill Offenders

Get special needs & seriously mental ill from ICON Medical. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Special Needs Only	4	24	4	0	3	16	22	27	0	19	119
Seriously Mental Ill Only	0	0	0	0	0	0	0	0	0	0	0
Special Needs & Seriously Mental Ill	118	92	23	0	51	354	309	127	25	187	1286
Grand Total	122	116	27	0	54	370	331	154	25	206	1405

Grievances with Informal Resolution

Get informal resolution completed from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Informal Resolution Completed	332	491	165	0	67	812	454	598	76	1127	4122
Grand Total	332	491	165	0	67	812	454	598	76	1127	4122

Grievances by Process Type

Get grievance process types from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Standard	251	382	132	0	49	276	282	435	32	944	2783
Emergency	0	0	0	0	0	145	1	0	0	0	146
Non-Grievable	62	103	18	0	10	230	151	154	22	174	924
Not Processed	148	119	46	0	48	490	218	129	71	29	1298
Total	461	604	196	0	107	1141	652	718	125	1147	5151
Grand Total	461	604	196	0	107	1141	652	718	125	1147	5151

Grievances by Process Type Reasons for Non-Grievable and Not Processed

Get grievance process types reasons for non-grievable and not processed from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified. More than one not processed reason may be selected for a grievance therefore a grievance may be counted more than once under the Not Processed Reasons section.

Non-Grievable

Process Type Reason	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Grievance does not affect you personally	1	3	2	0	0	3	3	3	0	1	16
Has formal classification/treatment appeal process	9	30	4	0	1	67	57	35	6	38	247
Has formal discipline appeal process	29	43	5	0	4	124	23	79	11	57	375
Has formal parole board appeal process	0	0	0	0	0	1	1	3	0	3	8
Has formal publications appeal process	0	1	0	0	0	0	6	0	0	0	7
Has formal religion appeal process	0	0	3	0	0	5	6	5	0	0	19
Has formal visits appeal process	1	1	1	0	0	5	1	3	0	5	17
Has formal work release appeal process	0	0	0	0	0	4	0	1	0	0	5
No Jurisdiction/Authority	3	4	0	0	1	3	8	6	0	1	26
Previously grieved	5	13	3	0	2	14	15	14	1	50	117
Was not timely	14	8	0	0	2	4	31	5	4	19	87
Total	62	103	18	0	10	230	151	154	22	174	924

Not Processed

Process Type Reason	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Extension Necessary	0	0	0	0	0	0	0	0	0	0	0
Incorrect grievance form used	5	7	1	0	4	0	0	0	0	0	17
Insufficient details	11	17	6	0	7	139	12	5	5	1	203
More than one issue	2	0	4	0	1	3	4	1	2	1	18
No action requested	24	2	7	0	11	219	0	31	28	7	329
No informal resolution	129	113	31	0	40	329	198	120	49	20	1029
Non-Grievable (Formal Process Exists)	0	0	0	0	0	0	0	0	0	0	0
Not signed	9	1	5	0	3	41	0	5	4	3	71
Policy prohibits	4	1	1	0	2	1	13	0	1	0	23
Total	184	141	55	0	68	732	227	162	89	32	1690
Grand Total	246	244	73	0	78	962	378	316	111	206	2614

Grievances by Grievance Type - For All Process Types

Get grievance types from the most recent grievance receipt for all process types. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Medical - Care	65	53	45	0	21	209	55	91	21	168	728
Medical - Copay	18	9	1	0	9	16	10	18	4	33	118
Medical - Dental	6	5	3	0	0	8	5	4	2	12	45
Total	89	67	49	0	30	233	70	113	27	213	891
Non-Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Activities	0	7	2	0	1	7	3	8	0	1	29
Canteen	10	1	10	0	3	17	10	21	0	10	82
Discrimination	0	3	1	0	3	7	9	14	1	2	40
Facility Conditions	24	0	1	0	0	31	35	39	7	102	239
Fees	0	1	1	0	0	0	2	7	0	38	49
Food	9	34	2	0	2	31	12	13	6	59	168
Legal	9	5	9	0	4	19	13	1	0	21	81
Mail	10	15	7	0	0	31	16	19	9	34	141
Money	4	48	2	0	3	41	11	35	1	16	161
Non-Grievable (Formal Process Exists)	31	67	10	0	5	220	92	141	15	43	624
Offender Behavior/Action	6	14	3	0	3	10	17	3	0	15	71
Phone	3	11	3	0	1	28	4	4	0	10	64
Policy	11	62	1	0	4	12	120	13	0	2	225
PREA	2	2	0	0	0	1	2	1	0	1	9
Privileges	18	5	21	0	1	75	15	36	3	225	399
Property Damaged	5	10	9	0	2	8	10	4	2	23	73
Property Lost	28	38	37	0	7	39	75	46	22	92	384
Records	6	75	1	0	0	27	3	11	3	13	139
Safety	4	1	0	0	7	1	3	1	4	2	23
Sanitation	2	9	4	0	3	27	1	13	0	0	59
School	0	1	0	0	0	0	0	0	0	0	1
Staff Behavior/Action	185	126	23	0	28	275	129	175	25	219	1185
Staff Racial Issue	5	2	0	0	0	1	0	0	0	6	14
Total	372	537	147	0	77	908	582	605	98	934	4260
Grand Total	461	604	196	0	107	1141	652	718	125	1147	5151

Grievances by Grievance Type - For Standard, Emergency or Non-Grievable with Subsequent Appeal Response

Get grievance types from the most recent grievance receipt for standard, emergency or non-grievable with subsequent appeal response. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Medical - Care	43	48	34	0	13	167	44	76	2	148	575
Medical - Copay	14	9	1	0	3	14	9	13	1	31	95
Medical - Dental	6	4	3	0	0	6	3	4	2	11	39
Total	63	61	38	0	16	187	56	93	5	190	709
Non-Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Activities	0	4	0	0	1	4	2	5	0	1	17
Canteen	7	1	7	0	2	4	7	16	0	10	54
Discrimination	0	3	0	0	0	1	3	10	1	2	20
Facility Conditions	13	0	0	0	0	23	14	31	1	91	173
Fees	0	1	1	0	0	0	1	5	0	34	42
Food	5	29	1	0	1	11	6	12	0	56	121
Legal	6	5	8	0	1	8	8	1	0	12	49
Mail	3	11	7	0	0	15	12	16	1	26	91
Money	3	41	1	0	1	22	7	25	0	16	116
Non-Grievable (Formal Process Exists)	2	3	0	0	0	7	13	6	2	2	35
Offender Behavior/Action	5	10	0	0	0	2	9	1	0	13	40
Phone	2	7	2	0	1	12	3	3	0	8	38
Policy	8	40	1	0	4	6	52	12	0	2	125
PREA	1	1	0	0	0	0	1	1	0	0	4
Privileges	9	4	14	0	1	23	10	25	1	183	270
Property Damaged	3	8	6	0	1	3	8	3	2	22	56
Property Lost	17	26	34	0	5	24	40	40	10	76	272
Records	5	70	0	0	0	8	1	9	2	11	106
Safety	3	1	0	0	6	1	3	0	1	1	16
Sanitation	1	5	2	0	1	6	0	8	0	0	23
School	0	0	0	0	0	0	0	0	0	0	0
Staff Behavior/Action	96	58	10	0	9	61	53	121	10	189	607
Staff Racial Issue	2	1	0	0	0	0	0	0	0	4	7
Total	191	329	94	0	34	241	253	350	31	759	2282
Grand Total	254	390	132	0	50	428	309	443	36	949	2991

Grievance Appeals

Get grievance appeal types (Warden and Central Office). The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Warden/Superintendent	90	133	19	0	15	55	196	78	15	271	872
Central Office	43	56	9	0	5	16	86	24	3	101	343
Grand Total	133	189	28	0	20	71	282	102	18	372	1215

Grievances by Resolution

Get grievance resolution type based on the response date from the valid response or valid appeal. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Resolution Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Denied	137	225	70	0	41	320	198	353	26	781	2151
Partially Sustained	55	89	22	0	2	74	34	49	3	127	455
Sustained	56	70	38	0	5	24	70	32	6	39	340
Withdrawn	6	6	2	0	2	8	4	9	1	0	38
Grand Total	254	390	132	0	50	426	306	443	36	947	2984

Grievances Types by Resolution

Get grievance types from the most recent grievance receipt. Get grievance resolution type based on the response date from the valid response or valid appeal. Includes most recent grievance receipts where the received date in the date range specified.

Medical					
Type	Denied	Partially Sustained	Sustained	Withdrawn	Total
Medical - Care	480	58	33	4	575
Medical - Copay	76	6	12	1	95
Medical - Dental	32	7	0	0	39
Total	588	71	45	5	709
Non-Medical					
Type	Denied	Partially Sustained	Sustained	Withdrawn	Total
Activities	11	4	2	0	17
Canteen	22	8	21	3	54
Discrimination	15	4	0	1	20
Facility Conditions	105	49	19	0	173
Fees	35	3	4	0	42
Food	79	26	15	1	121
Legal	36	8	5	0	49
Mail	60	20	10	1	91
Money	63	19	31	3	116
Non-Grievable (Formal Process Exists)	25	1	3	0	29
Offender Behavior/Action	30	7	3	0	40
Phone	22	11	5	0	38
Policy	91	15	17	2	125
PREA	2	1	1	0	4
Privileges	223	28	18	1	270
Property Damaged	24	14	18	0	56
Property Lost	148	49	66	8	271
Records	58	26	21	1	106
Safety	13	3	0	0	16
Sanitation	10	9	3	1	23
School	0	0	0	0	0
Staff Behavior/Action	484	79	33	11	607
Staff Racial Issue	7	0	0	0	7
Total	1563	384	295	33	2275
Grand Total	2151	455	340	38	2984